

October 1, 2019

Dear Valued Customer:

I am writing to notify you that today E.A. Sween has announced the recall of multiple products produced between February 21 and September 12, 2019 due to possible contamination of *Listeria monocytogenes*, an organism that poses a serious health risk to young children, elderly people and others with weakened immune systems.

The contamination was discovered at Tip Top Poultry, Inc., an ingredient supplier to two of E.A. Sween's suppliers, The Suter Company, Inc. that provides chicken salad products and Baja Foods LLC that provides burritos, to the company. No products produced by E.A. Sween have tested positive for *Listeria monocytogenes*. To date, we have not received any reported illnesses related to this organism.

Products subject to the recall include:

Deli Express® – Regular Wedge Sandwiches (Chicken Salad, Tuna Salad, Egg Salad)

Market Sandwich®

- **Classic Wedge** (Ranch Chicken Salad, Albacore Tuna Salad, Dill Egg Salad)
- **Mega Wedge** (Mega Cranberry Almond Chicken Salad)
- **Premium** (Everything Bagel, Ranch Chicken Salad, Smoked Ham & Cheese Sub)
- **Wraps** (Chicken Caesar Wrap, Southwest Style Chicken Salad Wrap, Turkey Club Wrap)
- **Artisan Style** (Albacore Tuna Salad, Ranch Chicken Salad Sandwich)

A complete list of UPC's and consumer lot codes affected are included in the attached addendum.

We take this issue very seriously and are committed to taking the appropriate steps necessary to resolve this situation. E.A. Sween learned of the issue and immediately checked our quality logs. We have no reports of possible contamination on our production lines at this time.

All retailers and distributors should **immediately remove these affected products received prior to 10/8/19 from warehouse inventory and store shelves**. We are currently working on a restocking program.

Any affected product received after 10/8/19 is saleable.

In addition, please take the following steps:

- Destroy any product still in your warehouse. Please provide proof of destruction when submitting for reimbursement to E.A. Sween Company.
 - Please create a letter including the following: Quantity; Who destroyed; When destroyed; How destroyed; photos of destroyed product.
 - Small quantities of product – open the packages to deface product, spray with bleach and throw away.
 - Large quantities – crush with compactor to deface product, spray with bleach and throw away.
 - Pallet quantities – engage a waste hauler to pick it up and provide a certificate of destruction. Someone should follow waste hauler to the dump site to ensure destruction.
- Notify your stores to check inventory on the shelf and pull any product with the affected date codes. They should destroy the product as noted above. The manufacture date code is printed on the wrapper or container of the product.
- Pull any existing inventory with the date codes noted above and mark as Not for sale.
- Institute your recall process with retailers who purchase from you. They should be instructed to provide proof of destruction and submit it to you for reimbursement as noted above.
- You will be reimbursed for this product by E.A. Sween Company.
- Order new product to fill shelves with products produced after the affected dates.
- Please send the amount of affected product in your inventory, proof of destruction and any refunds due to your company to deorders@easween.com OR visit www.easween.com/recall, complete the form and upload your proof of destruction documents. We will issue a full credit for the product.

We value our partners and have set up a website www.easween.com/recall and a hotline to address any questions you or your retailers may have. Please call 1-800-328-8184 and select prompt #6.

Our highest priority is to ensure the safety of our products for consumers. If consumers report illness related to the recalled products, they should contact their health care provider. Typical symptoms include diarrhea or other gastrointestinal symptoms, fever, muscle aches, headache, or stiff neck.



E.A. Sween Company
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There are no reports of illnesses related to our products, and no indication of contamination in our facilities. However, out of an abundance of caution, we believe it is appropriate to recall these specific products as many of them contain ingredients that are currently under recall by two of our suppliers.

If your retailers have consumers with questions, please direct those consumers to our consumer hotline number at 1-800-328-8184 and select #5.

If you have any questions, please do not hesitate to call us directly at our customer service 1-800-328-8184.

Sincerely,

A handwritten signature in black ink, appearing to read "Bryan Virgin".

Bryan Virgin
Sr. Vice President

*Providing Food for
People on the Go®*



E.A. Sween Company is an
Equal Employment Opportunity/
Affirmative Action Employer/
M/F/Veteran/Disability